

Appia Cubed | a complete voice solution from the leader in cloud communication

Appia Cubed is a hosted voice communication solution that does more than even the most advanced in-house phone systems can do...and at a lower cost.

- **Reliable** Take advantage of the reliability that only the cloud can provide. Even if your office has an outage, you'll still have service
- **Select the right phones for you** Choose phones with the features you need from Cisco, Polycom, and others
- **As mobile as you are** Install a free app on your PC, iPhone, iPad, or Android devices and make and receive calls anywhere there's an Internet connection
- **24/7 support** Just contact our team of professionals by phone, email, or our self- service portal
- **Take control** Configure services with a wizard. Change phone features anytime, anywhere over the Web
- **Simplify messaging** Receive voicemails in your email inbox and send and receive faxes by email
- **Save** Because Appia Cubed is a cloud solution, there's no PBX or key system to purchase and maintain, no expensive moves, adds and changes. Plus, you can use Appia Cubed over a single internet connection and your existing local area network.

Features included

- 3- or 4- digit dialing
- Auto-attendant with music/message on hold
- Music/message on hold
- Call forward
- Call park
- Call recording
- Caller ID
- Ad hoc conference calling
- Dial by name
- Paging and intercom
- Optional modules for call centers and hotels
- Hunt/ring groups

Link to popular CRM systems

Appia Cubed has an add-on that enables you to connect to Salesforce, Microsoft

Dynamics, SugarCRM, Sage Act!, and Google Contacts.

Deploy Appia Cubed the way you want

Appia offers four ways to deploy Appia Cubed. Choose the approach that best meets your

requirements and preferences.

- 1. Hosted** The simplest and most cost-effective option is to use Appia's hosted service. All you need are phones, standard IP networking equipment, and access to the internet. Make changes yourself or let us make them for you.
- 2. Use our SIP trunks with a premise-based system** Our SIP trunks provide all of the features of standard telephone lines but at a much lower cost. And because we don't put a limit on the number of concurrent calls you can make or receive over our SIP trunks, there's no need for new phone lines as you grow.
- 3. Colocate your server in our data center with SIP trunks** Appia provides colocation for your server in our data center, together with SIP trunks. Colocating adds a layer of disaster recovery protection: even if your office experiences an outage, your phone services will work without disruption.
- 4. Use an Appia virtual server with SIP trunks** If you'd rather not invest in a server, use one of our virtual servers. We can provide either a fully-managed solution or just provide Windows server so you can manage the phone system.